

Oberbüren, 22.08.2025

Aftersales Service for parallel creel type GM

Dear Sir or Madam

The parallel creel type GM was built between 1995 and 2011.

We are now confronted with the fact that essential components for the electronic control system of the parallel creel type GM are no longer available. The problem is that no substitutes are offered on the market. At the moment we have still some of the most important parts available, but the procurement of all the parts is getting complicated each year and it's sometimes impossible to find the required parts.

We regret to therefore have to inform you herewith that we are no longer in a position to guarantee full service for the parallel creel type GM.

In order not to risk any interruption of your production we strongly recommend taking into consideration a back-up plan.

We are in position to offer you our latest parallel creel models as an exchange.

Our local agents and the regional sales manager are at your disposal to discuss this matter personally at any time to ensure your production.

Sincerely your KARL MAYER Textilmaschinen AG

Dieter Gager

Vice President Sales & Marketing

Beat Schnurrenberger

Vice President Care solutions